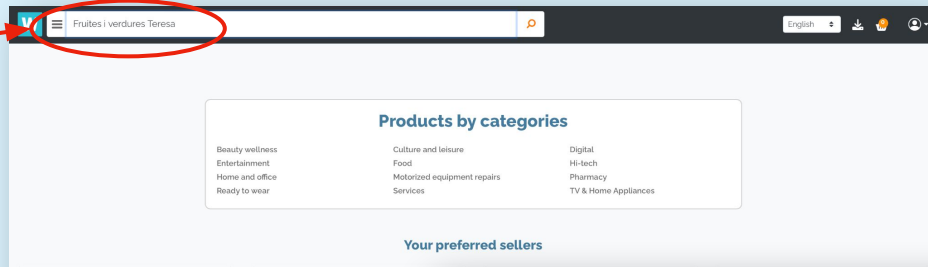


What is a request?

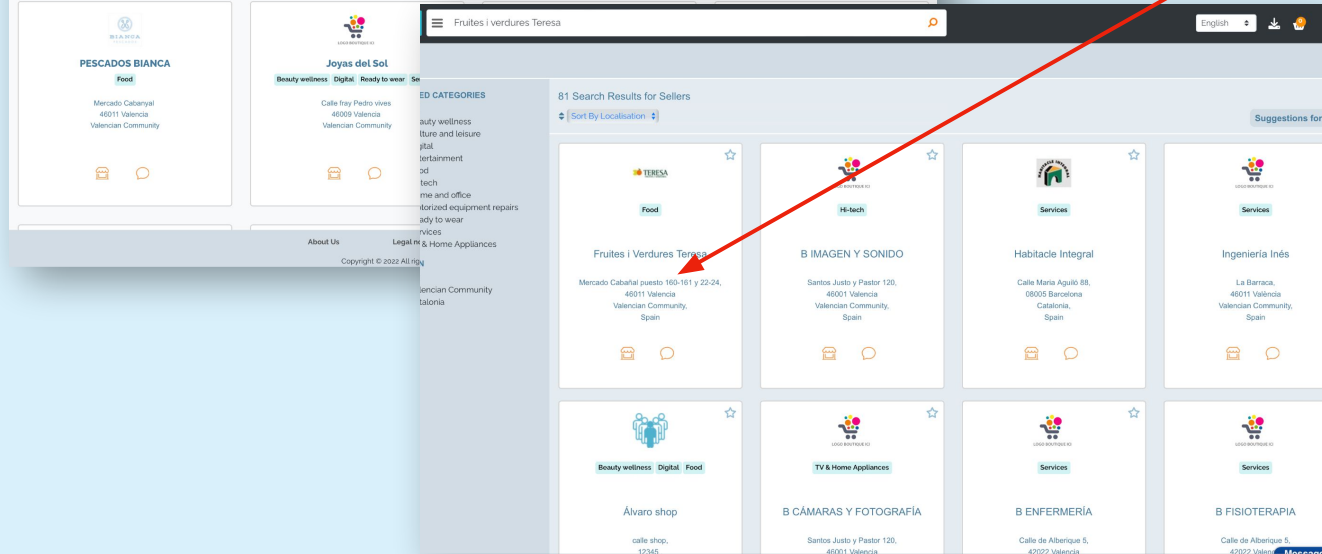


STORE SELECTION

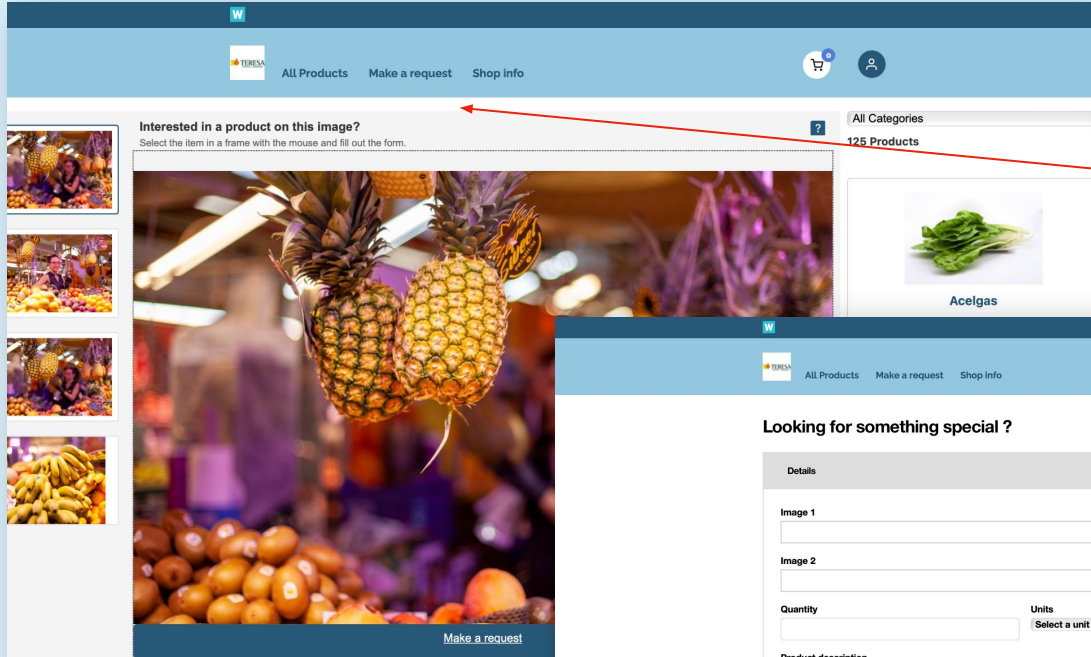
Write here the name of the store you are looking for



Once the store is searched, click on your result



Request 1



Once in the store,
click on the request
section

The screenshot shows a web store interface with a blue header. The header contains the logo 'W', the name 'TERESA', and navigation links: 'All Products', 'Make a request', and 'Shop info'. There are also icons for a shopping cart and a user profile. Below the header, there is a section titled 'Looking for something special?' with a sub-instruction: 'Select the item in a frame with the mouse and fill out the form.' A large image of pineapples is displayed, with a red arrow pointing to a small frame on the image. To the right of the image, there is a product card for 'Acelgas' (celery) with a price of '125 Products'. A 'Make a request' button is visible at the bottom of the image frame.

Looking for something special ?

Details

Image 1

Image 2

Quantity Units

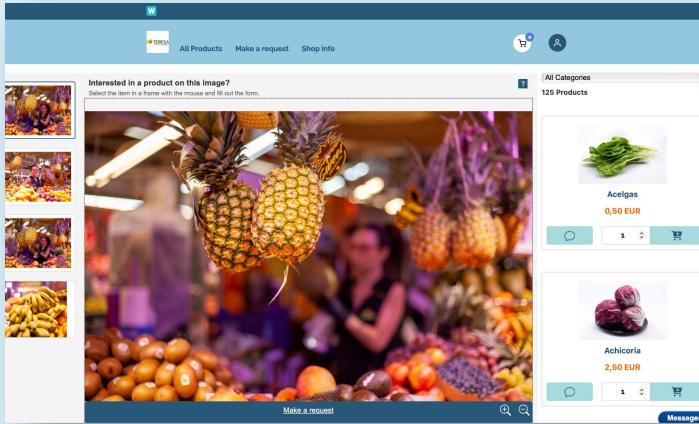
Product description

Comments

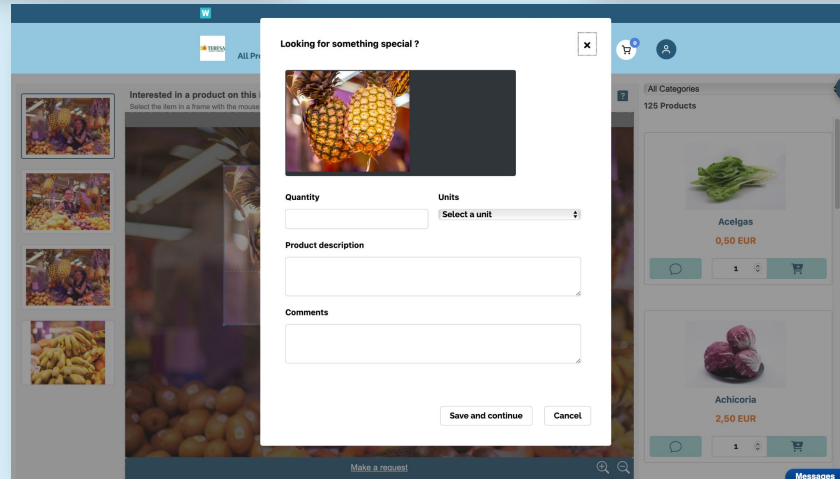
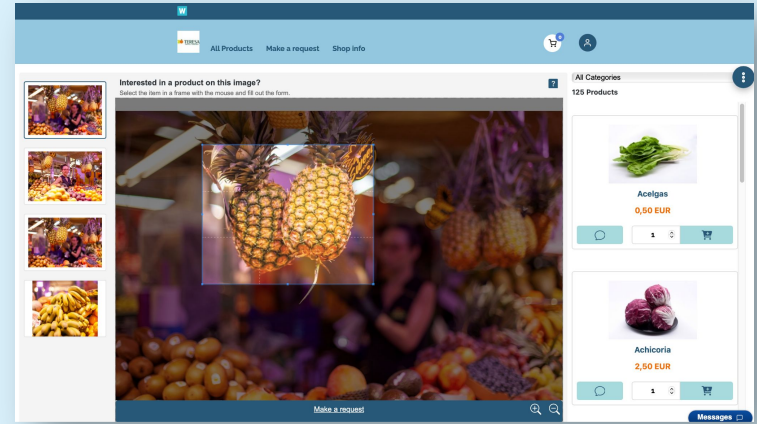
Continue

In this section
you can make a
request for a
product, which
will reach the
seller

Request 2

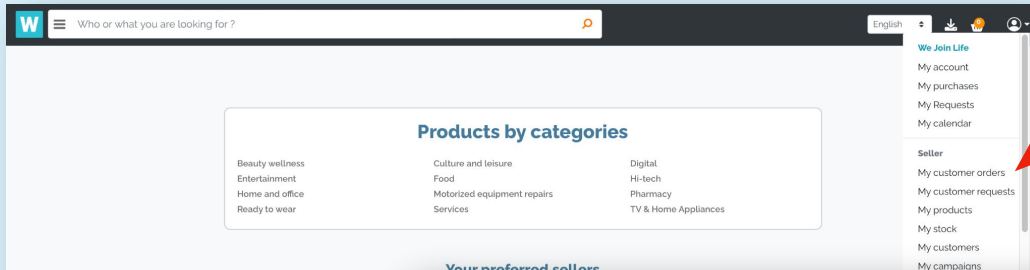


Select the
product you
want

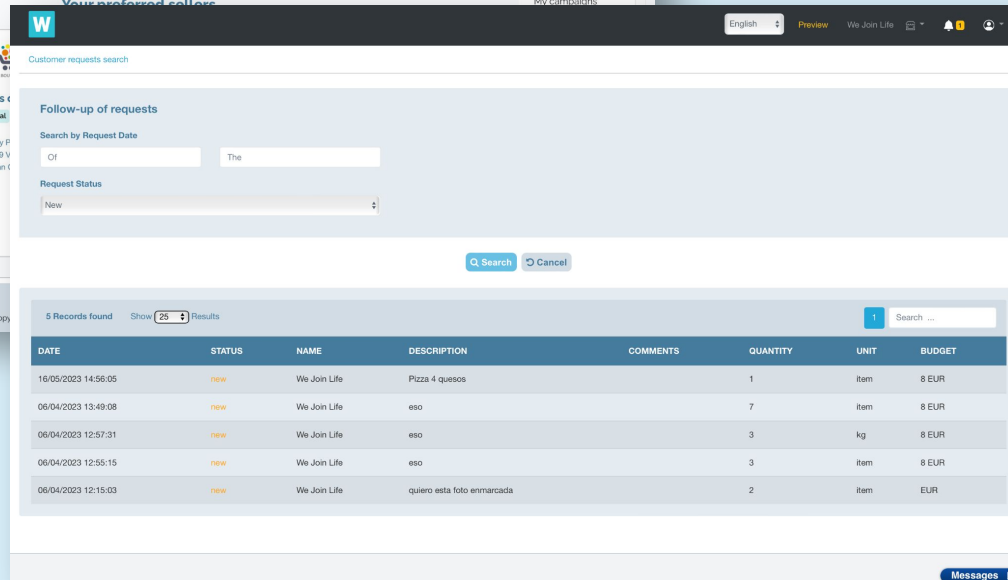


Create your
request about
the selected
product

How to accept/reject requests?



Click on "Requests from my clients"



Here you will receive all the requests of your clients

To see more information click on one of them



The screenshot shows a web application interface for managing customer requests. The top navigation bar includes a 'W' logo, a language dropdown set to 'English', and a 'Preview' button. The breadcrumb trail indicates the current page is 'All Requests / Customer request'. The main content area is titled 'Details' and displays the following information:

- Date:** 16/05/2023 14:56:05
- Status:** new
- Customer Name:** We Join Life
- Customer Email:** [Redacted]
- Customer Phone:** [Redacted]
- Customer Address:** .., 12345, Valencian Community, Spain
- Quantity:** 1
- Unit:** Item
- Budget:** 8 EUR
- Description:** Pizza 4 quesos
- Customer comments:** [Redacted]

At the bottom of the details card, there are four action buttons:

- 2.** Chat (yellow speech bubble icon)
- 1.** Accept (green button)
- 3.** Add Product Permanent (blue button)
- 1.** Reject (red button)

A 'Messages' button is located at the bottom right of the page.

1. In this section you can accept or reject the requests that your clients make to you.
2. You can also talk to your client through chat
3. Finally you can add this product permanently. That is, a new product will be created from this

Difference between an order and a customer request



The difference between an order and a customer request is that an order is made automatically and a request is a matter that is made to the seller.

